



Parent / Carer and Visitor Code of Conduct

At Thorpe Primary Academy we have supportive and friendly parents and carers who recognise the importance of the close partnership between home and school. Our school welcomes and encourages parents / carers to participate fully in the life of our school to benefit all children. We also welcome visitors and other family members who, with permission, often drop off and/or pick up children at the start and end of the school day.

We expect parents / carers and visitors to:

- Treat **all** school staff with courtesy and respect.
- Set a good example in their own speech and behaviour.
- Approach the school to help you resolve any issues of concern.
- Appreciate the teachers cannot deal with serious concerns at the classroom door at drop off and pick up times – a separate appointment must be made via the school office.
- Recognise the time constraints under which members of staff in schools work and allow the school a reasonable time to respond to any issues raised.
- In the case of a complaint, follow the School's Complaints Procedure (found on the school website).

In order to support a peaceful and safe school environment the school will not tolerate parents / carers and visitors exhibiting the following:

- Disruptive and/or abusive behaviour which interferes or threatens to interfere with the operation of a classroom, playground, office area or any other area of the school grounds.
- Using abusive and/or offensive language, swearing, cursing or displaying anger.
- Threatening to hurt a member of school staff, visitor, fellow parent/carer or child.
- Damaging or destroying school property.
- Abusive or threatening e-mails / text messages / voicemail or other written communication.
- Defamation of the school's or staff character on Facebook or other social network sites.
- The use of physical aggression towards another adult or child (including your own child).
- Smoking, vaping and consumption of alcohol or other drugs on/around the school premises.
- Dogs / animals being brought onto school premises (except in exceptional circumstances e.g. guide dogs for the blind).
- Riding bikes or scooters on the school pedestrian paths/walkways, playground or courtyard.
- Driving or parking dangerously near the school site.
- Parking in the staff car park without consent from the Senior Leadership Team.

Should any of the above behaviour occur, the school may feel it is necessary to contact the appropriate authorities and, if necessary, ban the offending adult from entering the school grounds.

We trust that parents and carers will assist our school with the implementation of this Code of Conduct and together, we can continue to operate in an atmosphere of mutual understanding and respect.